



**Annual
Report
2022-23**

**MUNICIPAL COMMITTEE
KAMALIA**

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1 Administrator's Message

On behalf of the Municipal Committee Kamalia, I hereby present this Annual Report for the financial year 2022-23. The report will give an insight into the performance and achievements of the Municipal Committee achieved during financial year 2022-23. The current Annual Report outlines MCs successes in relation to our mandate as mentioned in the key focus areas of Local Government Act. This can be summarized as; Building a Municipal Committee that is efficient, effective and responsive; Strengthen Accountability and promote fairness in its dealings; Accelerating Service Delivery and supporting the vulnerable; Promoting Economic and Social development; Fostering Development Partnerships, Social Cohesion and Community Uplift Programs. It is pertinent to note that these endeavors' can never be successfully achieved on their own but it becomes materialized by the collective efforts of officers, officials and support staff who work together in identifying challenges and to meet those challenges with rigorous efforts and earnest professional approach.

It is commendable to note the improvements in relation to our spending and expenditure patterns, but we need to do more. The ever-present excuse of lack of resources might be a legitimate one, but the key question is how effectively we use the resources at our disposal to accomplish our goals and attaining set targets. It is clear in this annual report that we are moving in the right direction. It is of paramount importance to synchronize our program plans with quarterly targets to achieve our broader goals effectively and efficiently.

**Administrator
Municipal Committee
Kamalia**

1. Kamalia City

Kamalia was raised to the status of tehsil and affiliated with the newly established district Toba Tek Singh on 01.07.1982. After implementation of PLGO-2001, the Tehsil Municipal Administration Kamalia was established on August 12, 2001. The area was inhabited by migrants from central Punjab after construction of irrigation system and Kamalia became the commercial center having grain markets and other commercial activities. Kamalia Town is located at 72°-39' East longitude and 30°-43' North latitude. The town is located at a distance of 105 km from Faisalabad, 240 km from Lahore, and 32 km from Toba Taik Singh. The newly constructed motorway is passing at a distance of 15 Km at the north west of this town and the access to Lahore and other main cities has been eased out.

The population census report of year 2023 has not been published by Government of Pakistan. However, the provisional data available from 2017 census contains a population of 145,713 persons within the municipal boundary of this town. As per land scan process the town has annual growth rate of 1.76 % and the population of the town is expected to rise to 161,793 persons in the year 2023.

Traditional Crops (Wheat, Sugarcane & Cotton)

Major crops of the town are wheat, grain, peas, and barley. These are the important crops of Rabi season, while Kharif crops are cotton, sugarcane, jawar, bajra, oil seeds which are shipped by rail and road to other parts of the country.

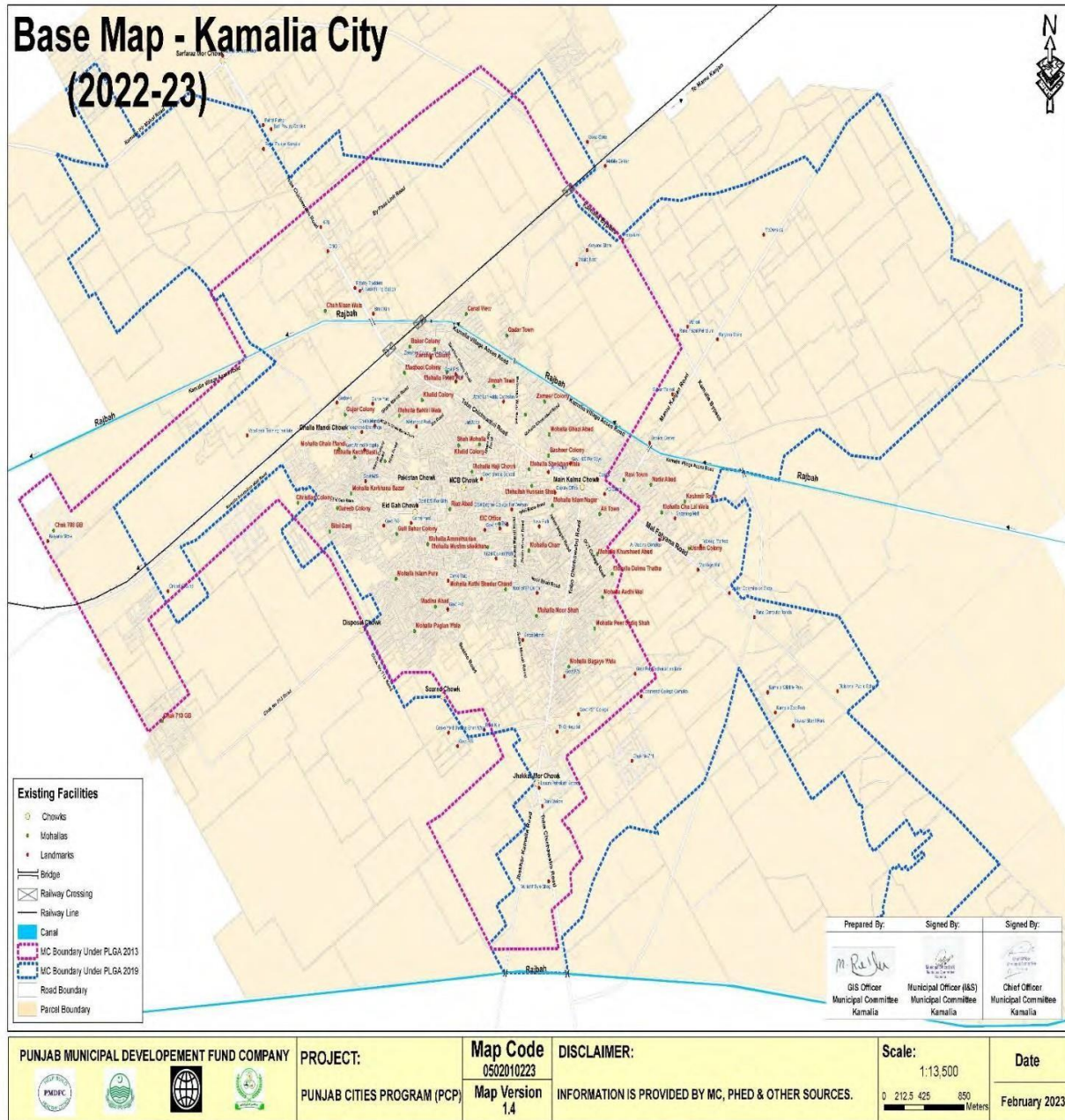
Economic Activity in the City

In an age where new fashion trends dominate, Kamalia Khaddar has earned loyalty among its customers. Once considered a backward town, Kamalia's small-scale manufacturers have started making use of bigger machines to economize their process and have even begun marketing their products online. There are thousands of hand-loomers in Kamalia located around the city. Many families have been part of the business for generations. With the passage of time major industries have been established in Kamalia. At present, following industries of have been housed in Kamalia City:

Sr. #	Major Industries
1.	Kamalia Sugar Mill
2.	Textile Mills
3.	Rice Mills

Sr. #	Major Industries
4.	Poultry Feed Mills
5.	Cold Storages
6.	Dairy Farms

2. City Map



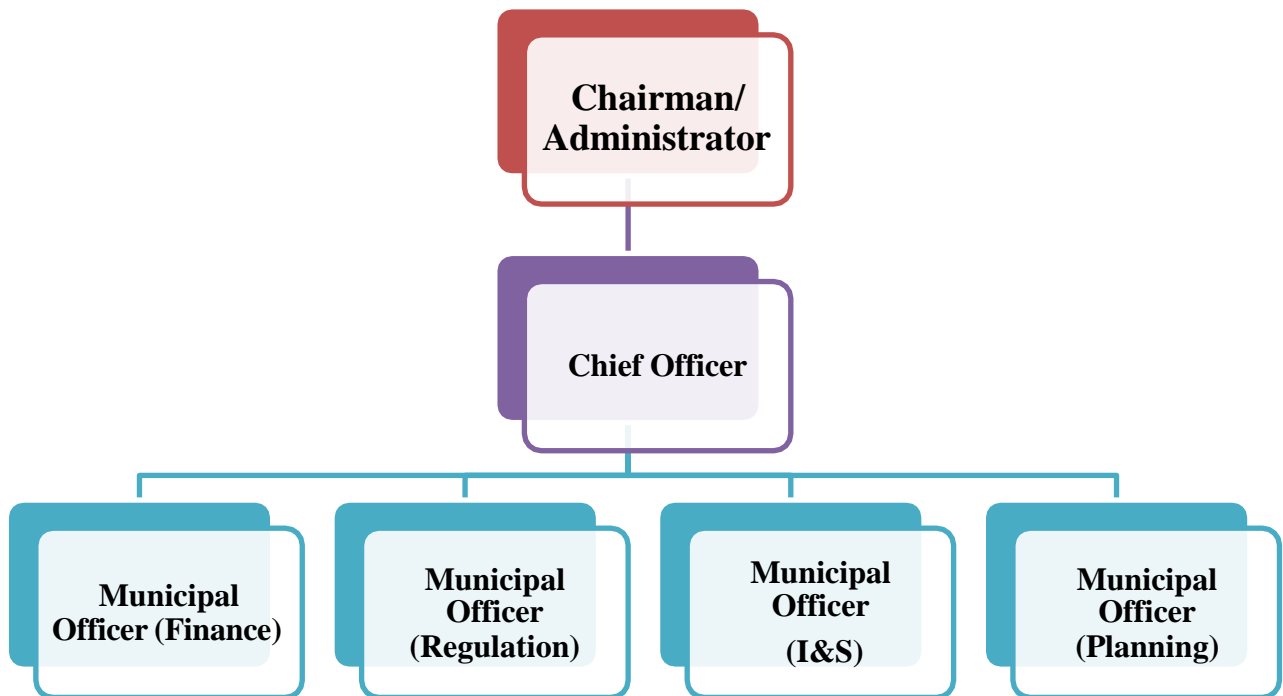
3. Functions of Municipal Committee

Municipal Committee Kamalia is responsible for performing the following functions as per new PLGA 2022:

- (a) implement the provisions of this Act, rules and bye-laws;
- (b) exercise control over land-use including land-subdivision, land development and zoning by public and private sectors for any purpose, including for agriculture, housing, industry, commerce markets, shopping and other employment centers, residential, recreation, parks, entertainment etc., as per the approved Master Plan;
- (c) subject to any other special law relating to preparation and approval of Regional, Master and land use plan for the time being in force; approve spatial plans, zoning, land use plans, including classification and reclassification of land, as per the approved Master Plan;
- (d) enforce building control as may be prescribed;
- (e) undertake urban design and urban renewal programs;
- (f) approve development schemes for beautification of urban areas;
- (g) prepare, approve, execute and manage development plans;
- (h) regulate development and management of site development and housing schemes;
- (i) manage properties, assets and funds vested in the local government;
- (j) lease and rent out properties owned or otherwise vested in, managed or maintained by the local governments;
- (k) undertake landscape, parks, monuments and municipal ornamentation;
- (l) prepare and approve budget, revised budget and annual and long-term municipal development programs;
- (m) approve taxes and fees etc.;
- (n) collect approved taxes, fees, rates, rents, tolls, charges, fines and penalties;
- (o) prepare and approve proposals for construction of express ways, fly-overs, bridges, roads, under passes owned by or vested in local governments;
- (p) regulate affixing of sign-boards and advertisements except where this function is being performed by the Park and Horticulture Authority;
- (q) naming and renaming of roads, streets and public places vested in, managed or maintained by the local governments;
- (r) develop integrated system of water reservoirs, water sources, water supply and treatment plants, drainage including storm water drainage, liquid and solid waste collection, disposal and treatment including landfill site and recycling plants, sanitation and other municipal services;
- (s) provide, develop, manage, operate, maintain and improve the municipal infrastructure and services, including –

- (i) roads and streets;
- (ii) traffic planning, engineering and management including traffic signaling systems, signs on roads, street markings, parking places, transport stations, stops, stands and terminals;
- (iii) street lighting; and
- (iv) playgrounds, open spaces, graveyards and arboriculture.
- (t) provide, develop, manage, operate, maintain and improve the municipal infrastructure maintain municipal records and archives;
- (u) maintain a comprehensive data base and information system and provide public access to it on nominal charges;
- (v) regulate and organize sports, cultural, traditional and recreational events, fairs and shows;
- (w) undertake adaptive reuse strategies to restore, preserve and undertake heritage and historical assets through agency arrangement, in the local area;
- (x) establish and manage municipal libraries;
- (y) promote school sports and traditional local sports;
- (z) ensure environmental protection;
- (aa) encourage tree afforestation and plantation at local level;
- (bb) provide assistance through grants to registered and credible Government and Non-Government Organizations for provision of public service;
- (cc) regulate and establish street markets in the manner prescribed;
- (dd) undertake steps to implement population control policy of Government;
- (ee) regulate private markets and establish and maintain public markets;
- (ff) regulate, establish and maintain cattle and other animal markets and slaughter houses;
- (gg) regulate sale of cattle;
- (hh) enforce all municipal laws, rules and bye-laws governing its functioning;
- (ii) authorize an officer or officers to issue notice to a person committing any municipal offence and initiate legal proceedings for continuance of commission of such offence or for failure to comply with the directions contained in such notice;
- (jj) sue, prosecute and defend court cases;
- (kk) assist relevant authorities in disaster management and relief activities;
- (ll) provide relief for the widows, orphans, poor, trans genders and other persons in distress, and children and persons with disabilities;
- (mm) make arrangements for enhancement of the care of disabled persons, paupers, aged, sick, persons of unsound mind, abandoned minors, juvenile delinquents, drug addicts, victims of child abuse, needy and disadvantaged persons; and
- (nn) exercise administrative, operational and management control of the devolved district level offices of the Government departments as may be notified by the Government.

4. Municipal Committee Organogram



5. MC Officers/ Core Team

1. **Administrator**
Mr. Abdul Hanan Khan
Office No: 0463-413898
2. **Chief Officer**
Mr. Tahir Farooq
Office No: 0463-413898
3. **Municipal Officer (Regulation)**
Muhammad Zuhair
Office No: 0463-413898
4. **Municipal Officer (Finance)**
Hafiz Masood Jillani
Office No: 0463-413898
5. **Municipal Officer (Infrastructure)**
Mr. Umer Nawaz Khan
Office No: 0463-413898
6. **Municipal Officer (Planning)**
Muhammad Bilal
Office No: 0463-413898
7. **IT Officer**
Muhammad Mohsin Raza
Office No: 0463-413898
8. **Staff Officer to Administrator/ Chief Officer**
Mr. Bahadur Ali
Office No: 0463-413898

6. Available Human Resource

Vacancy Analysis-Section Wise			
Section	Sanctioned	Filled	Vacant
Chairman	08	02	06
Chief Officer	09	07	02
Municipal Officer (R)	08	04	04
Municipal Officer (I&S)	212	138	74
Municipal Officer (P)	08	03	05
Municipal Officer (F)	21	12	09
Municipal Officer (IT)	03	0	03
Total	269	166	103

MC Schedule of Establishment is attached as Annex – A

7. Annual Budget

Abstract of annual budget of Municipal Committee Kamalia is as under:

Municipal Committee Kamalia		
Financial Position		
Annual Budget Estimates for The Year 2022 – 2023		
Description		Estimated
		2022 - 2023
Opening Balance		803,884,556
Expected Income	Local Receipt	418,574,810
Expected Expenditure	Current / Non-Development Expenditure	395,126,000
	Development Expenditure	805,175,233
Total Expense		1,200,301,233
Closing balance as on June 30th.		22,158,133

8. Upgradation of e-governance Initiatives under PCP

Under the said Program, Punjab Municipal Development Fund Company (PMDFC) took initiative to upgrade already implemented IT systems such as Performance Management System, Complaint Tracking System to Grievance Redress Mechanism and to update MC Website from static to dynamic. The purpose of this initiative was to build capacity building, institutional strengthening and performance enhancement of staff MC Kamalia. As these systems were developed as per IT technology available during 2010 therefore, it was needed to upgrade the systems for getting efficient and responsive mechanism. The key objectives of these systems are the monitoring the status of municipal service delivery, streamlining the complaint registration and redress process identification of problem areas and dissemination of information to citizens, in resulting improved service delivery.

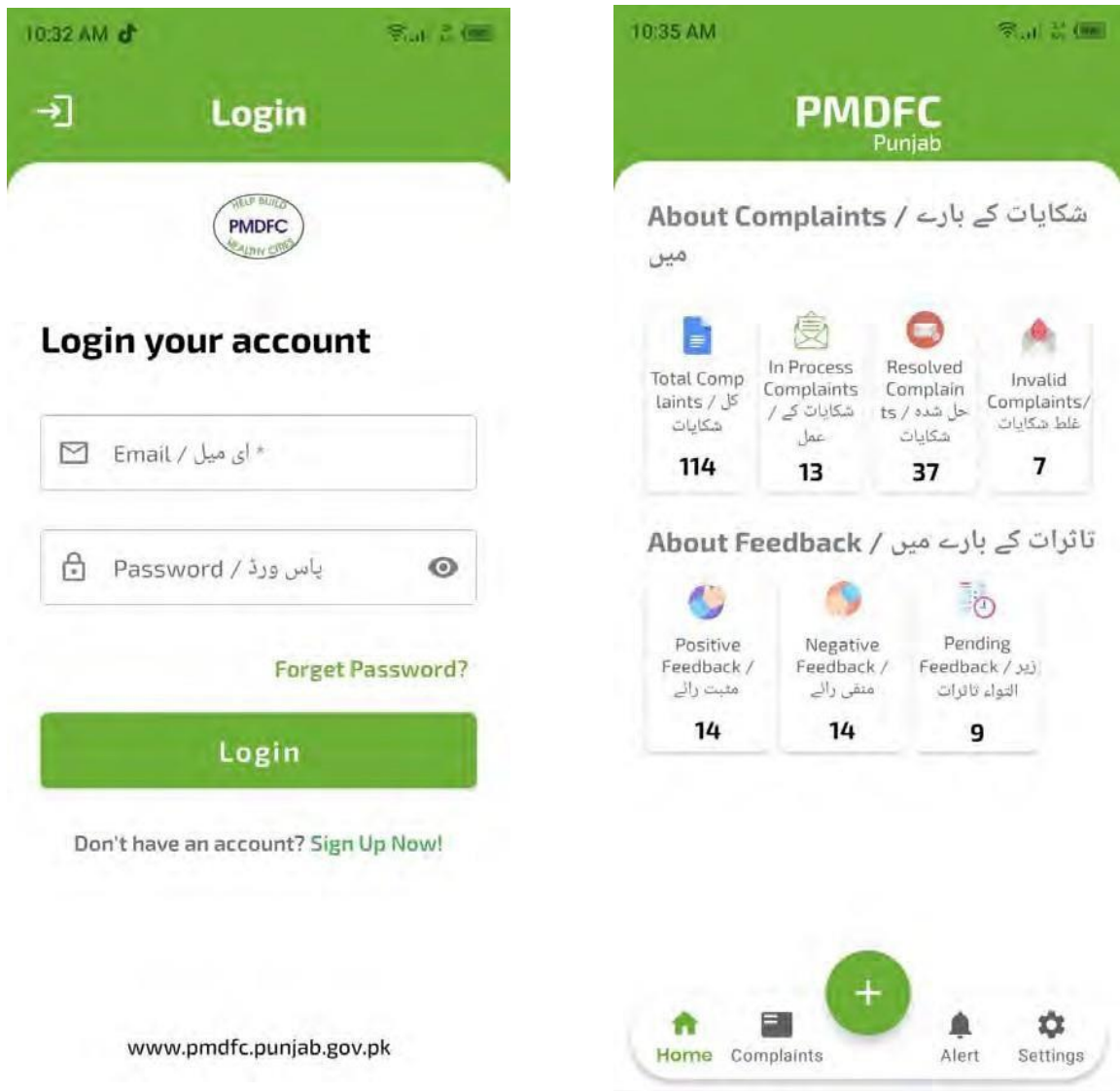
8.1 CTS/ Grievance Redress Mechanism (GRM)

Under PCP, the Complaint Tracking System (CTS) which has already been implemented in MC has been transformed into Grievance Redress Management System (GRM) and fully implemented in MC i.e., GRM App (Baldia Shikayaat), has been developed where the citizens can register their complaints, the feature for registration of complaints through voice message has also been provided to facilitate the citizens for registration of complaints.



GRM Features

- Three channels have been developed for registration of citizens' complaints i.e. GRM app (Baldia Shikayaat App) for android and iOS users, GRM dashboard and MC's website.
- The citizens can register their complaints even through voice message
- After lapse of particular time the complaint not resolved turned into escalation mode
- Management can also access all the process of handling the complaint by using their cell phone
- Citizens can provide their feedback, suggestions and satisfaction level towards municipal service delivery
- Video tutorial has been added to facilitate the citizens for downloading the app and registration of complaints
- Customer registration and sign-in using the CNIC and phone number verified by a one-time password (OTP).
- Android/ iOS application for the citizen to register complaints.



- Alert upon complaints' status update via Email/SMS to the complainant
- Feature has been created in the app for discouraging fake complaints i.e., a person would attach pictures after registration of more than three complaints from same location
- Complaint tracking through live dashboard to show new and open complaints' status
- Generate daily, weekly and customized performance reports of MCs' on the dashboard.
- GRM portal facilitates the MCs' employees to add Surveys for the Citizen
- The citizens can submit their request under RTI act 2013 through GRM app and dashboard.
- Surveys questions have been added to the citizen Application
- Complaint Tracking ID is generated for the citizens through the App and SMS/Email Notification of Walk-in, Online Complaints registration through MCs' Website, Phone calls, and Emails.
- Complaint status will be tracked automatically on the citizen app.
- The type of complaints/ grievances under GRM have been reflected under the type Environment, Social management, Occupational safety and Regulation etc.
- The grievances resolution timelines have been added by the backend portal user according to the procedure defined by the Municipal Committees.
- A notification alert is generated to the Grievance Redress Committee and all MC staff as per roles assigned.

Tracking Id	Nature of Complaint	Complaint Title	Complainant Name	Phone Number	District	local government	Date	Resolved Date	Resolution Time	Status	Action
Sewerage-8403505	Drain Blockage & Garbage Storage	Tera dehan kidr hal...	Umar Ashraf	0334-2585050	Toba Tek Singh	Kamalia	25-07-2023 09:44:25	26-07-2023 12:20:34	1 D 2 H	RESOLVED	[Action icons]
Sewerage-8403471	Sewerage Blockage & Garbage Storage	Sewerage Blockage...	Ehsan	0307-8393596	Toba Tek Singh	Kamalia	24-07-2023 00:00:00	26-07-2023 12:16:14	2 D 12 H	RESOLVED	[Action icons]
Sewerage-7403472	Sewerage Blockage	Sewerage Blockage...	Sidique	0308-7291227	Toba Tek Singh	Kamalia	24-07-2023 00:00:00	26-07-2023 12:16:26	2 D 12 H	RESOLVED	[Action icons]
Solid-8403473	Non Collecting of Solid Waste	Solid waste...	Irshad	0333-1706807	Toba Tek Singh	Kamalia	24-07-2023 00:00:00	26-07-2023 12:16:39	2 D 12 H	RESOLVED	[Action icons]
Solid-8403470	Not Properly Clean the Streets	Street Cleanliness...	Muna	0300-6510437	Toba Tek Singh	Kamalia	24-07-2023 00:00:00	26-07-2023 12:15:58	2 D 12 H	RESOLVED	[Action icons]
Sewerage-5403299	Sewerage Blockage & Garbage Storage	Sewerage Blockage...	Akram	0305-7244116	Toba Tek Singh	Kamalia	21-07-2023 00:00:00	24-07-2023 11:02:29	3 D 11 H	RESOLVED	[Action icons]
					Toba Tek		21-07-2023	24-07-2023			[Action icons]

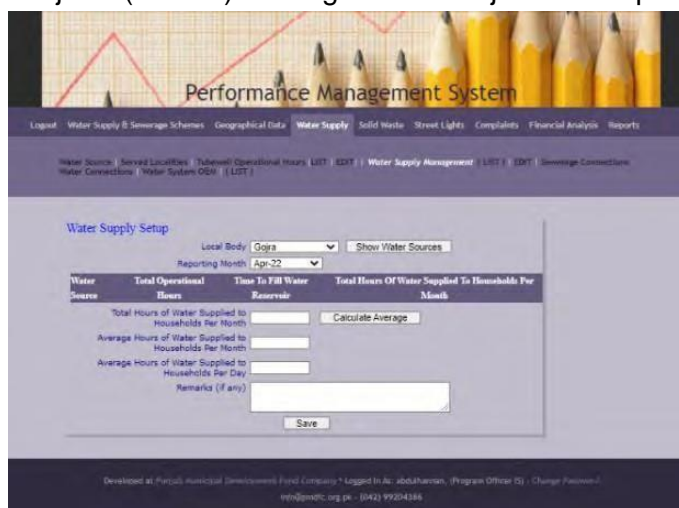
GRM Benefits

- Smooth mechanism for registration of complaint
- Efficient Redress of complaints
- Effective tracking of complaints
- Citizen Feedback
- Enhanced citizen satisfaction
- Identification of problem areas
- Help to make bottom-up planning

8.2 Performance Management System (PMS)

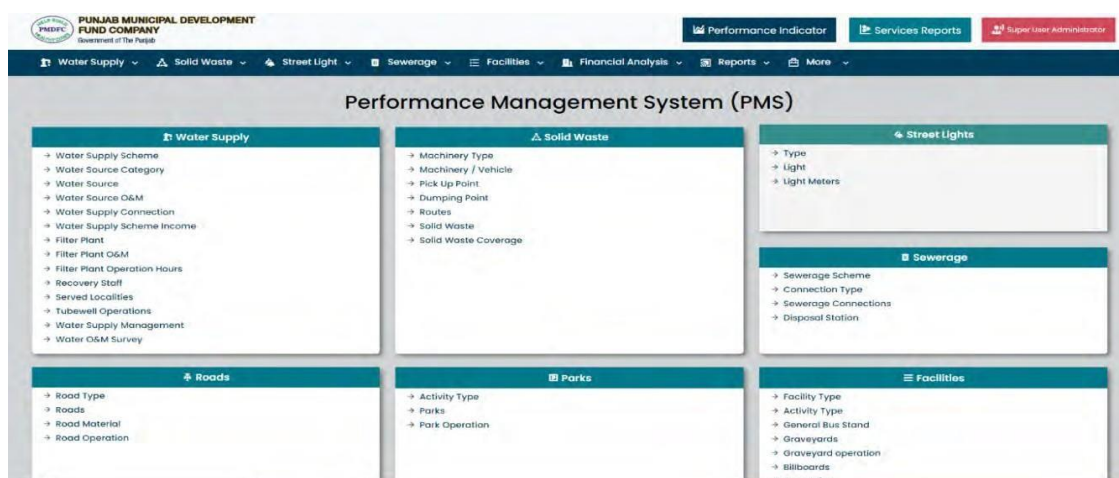
Performance Management System (PMS) at MC was introduced during World Bank funded Punjab Municipal Services Improvement Project (PMSIP) through the Punjab Municipal Development Fund Company (PMDFC) under Institutional Development (ID) Interventions. PMS was introduced as an effective approach to improve performance through an ongoing process of collecting, analysing, reviewing and reporting performance data and then using that data to track the status of municipal services.

The PMS is web-based software, for tracking & gauging the municipal services being provided by MCs'



Features of Upgraded PMS:

- Regular data collection on Key Performance Indicators (KPIs) for major municipal services like water supply, solid waste, sewerage, streetlight, Roads and Parks etc. for monitoring of status of service delivery
- Additional performance indicators (like %age of O&M budget consumed on O&M of municipal services in the previous financial year and No. of complaints received and resolved against each service etc.) has been added in the system to enhance its effectiveness
- The data regarding services like Roads, Parks, advertisement, slaughter houses etc has been added so that the upgraded system act as a comprehensive database to satisfy the functions of Metropolitan Corporation and District Councils under PLGA 2022 “to maintain a comprehensive database”.
- The reporting section has been strengthened in the upgraded system
- Certain reports developed will be integrated with MC’s website



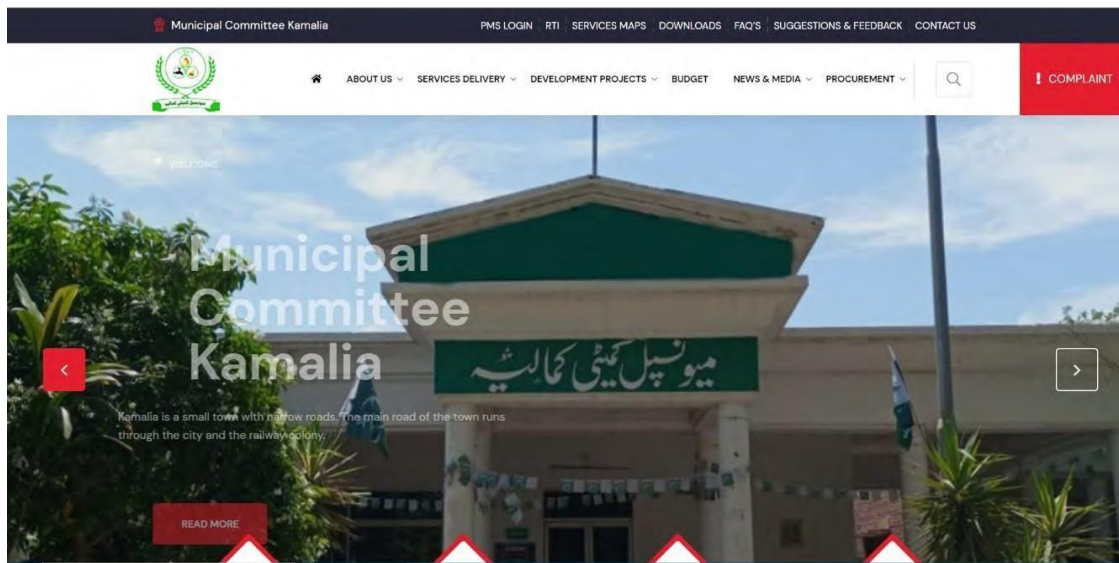
8.3 MC Website Upgradation

Website for MC was developed during World Bank funded Punjab Municipal Services Improvement Project (PMSIP) through the Punjab Municipal Development Fund Company (PMDFC) under Institutional Development (ID) Interventions. This intervention helped to enhance the accountability and transparency of MCs towards provision of improved municipal service delivery. The already developed MC websites have been upgraded into dynamic websites.



Dynamic MC Websites Features

- The previous static websites have been converted into dynamic websites for dissemination of information to the citizens and other stakeholders.
- Information for general public interest has been placed at the website.



- The page has been created in the website where citizens can submit their request for information regarding RTI act 2013
- Information from GRM and PMS has been integrated into website, reports from PMS and GRM are available in the service delivery section of website

Complaint Summary Report (Jul,2023)

No	Name of Services	Received	Resolved	In-Process
1	Solid Waste	24	24	0
2	Sewerage	46	36	10
Total Complaints		70	60	10

Complaint Summary Report (Jun, 2023)

No	Name of Services	Received	Resolved	In-Process
1	Water Supply	1	1	0
2	Solid Waste	41	41	0
3	Sewerage	66	56	10
Total Complaints		108	98	10

- Citizen corner has been created to facilitate the citizens regarding building plan approval, registration of birth, marriage, divorce and water connection etc.
- Citizen suggestions and feedback form has been created
- Procurement section has been strengthened with information regarding contract award, bidding evaluation sheets, procurement & GRM Committee notifications etc.
- Citizen can complain through website “Complaints” page
- Information relating to the infrastructure development projects, budget and service delivery is available at the websites.
- Standardized templates for websites are working in nominated MCs’ with the trained IT staff by PMDFC.
- PMDFC has a strong focus on developing the technical skills of MC’s staff through training and workshops to ensure websites are properly managed.
- Overall, PMDFC continuously provides technical support and helps in troubleshooting the issues faced by MCs regarding their respective websites.

9. Conference on Infrastructure Development Initiatives

PMDFC organized a conference on Infrastructure Development Initiatives on August 30, 2022 at Lahore to sensitize about the operations, key responsibilities and major program interventions in 16 partner cities under Punjab Cities Program (PCP). The honourable Minister for Local Government Punjab, Mian Mehmood-ur-Rasheed graced the event as chief guest. While addressing the event, the chief guest said that PCP with the financial support of World Bank, is playing a vital role in the development of 16 PCP cities by strengthening the municipal service delivery. MD PMDFC/ PD PCP pointed out that PCP is a unique program where MC have been empowered to execute the important Infrastructure Development sub projects through the support of design consultants and PMDFC Infrastructure Team. It was highlighted that infrastructure sub projects being undertaken in the Phase-II of the program. The event was attended by the public representatives, MNAs, MPAs, representatives of the Consulting Firms, MC leadership i.e. Administrator, Chief Officer, Municipal Officer (I&S) and Sub Engineers.





10. Infrastructure Development Sub Projects under PCP

9.1 Sustainable Solid Waste Management

Municipal Committee is responsible for collecting solid waste in the city. Under PCP, ample funds were provided to Municipal Committee for procuring machinery and equipment for effective solid waste collection. Municipal Committee procured vehicle chassis and completed fabrication with a total cost of Rs. 185.39 million. By plying the vehicles in the field, the percentage of solid waste enhanced with the efficiency of MC officials. The detail of machinery procured is as follows:

Sr. No.	Equipment/ Machinery	Total available Nos.
1.	Garbage Compactor 8 ^{cm}	2
2.	Mini Tipper 1 ^{cm}	5
3.	Dumper	1
4.	Water Truck Spray System	1
5.	Mobile Workshop	1
6.	Dump Truck 10 ^{cm}	1
7.	Mini Jetting Machine 2000 ^L	1
8.	Sewer Suction Machine 4500 ^L	1
9.	Hydraulic Aerial Platform	1
10.	Water Bowser	1
11.	Sewer Jetting Machine	1
12.	Garbage Containers 0.8 cm ³	130
13.	Hand Cart Tipping Trolley	5



9.2 Prioritization of Sub Projects and Preparation of PC-I

MC's infrastructure and Services Department is closely working with PMDFC's Infrastructure Development Team for prioritization of sub projects regarding the rehabilitation and development priority urban roads, important crossroads, water supply, parks, tuff pavers, sewerage and waste water treatment plant with an exclusive approach to meet the civic needs of the masses. MC is engaging the stakeholders from different walks of life as an inclusive approach for project prioritization and identification. MC hold consultative sessions with stakeholders in collaboration of PMDFC inviting people of different traits to gather fresh ideas. Based of findings of these consultative sessions, consultant firms started to develop PC-Is of priority projects. So far, consultant firms (MMP and JERS) have prepared PC-Is of 12 projects (Roads, Chowks, General

Bus Stand, Parks, Parking Shed, Sewerage and Water Supply) with a total cost of Rs.1,079.89 million. Work has been started and the projects are in progress. The detail of projects is as under:

Punjab Cities Program (PCP)
Detail of Infrastructure Development Projects at MC Kamalia
(Year 2022-23)

Sr. #	Project Name	Cost (Rs. Millions)	Consultant	Current Status
1.	01 Road + 3 Chowks	93.37	JERS	In Progress
2.	General Bus Stand	112.97	JERS	In Progress
3.	Parks - Charah	114.50	JERS	In Progress
4.	Parks- Katchi Basti	31.58	JERS	In Progress
5.	Parking Shed	49.37	JERS	In Progress
6.	Parks (04x Rehabilitation)	187.45	MMP	In Progress
7.	Parks (06 New)	241.10	MMP	In Progress
8.	Roads (02x Tuff Pavers)	55.57	MMP	In Progress
9.	Roads (35x Tuff Pavers)	151.57	MMP	In Progress
10.	Roads (10x Asphalt + Street Lights)	-	MMP	In Progress
11.	Sewerage Rehab	42.41	MMP	In Progress
12.	Water Supply	-	MMP	In Progress
	Total Cost	1,079.89	-	-

The detail of infrastructure projects being carried out under PCP during the current financial year is as under:

Sr.#	Project Name	Project Detail
1.	Rehabilitation of Existing Roads with Tuff Pavers in Kamalia	(R1) Haji Chowk to Pakistan Chowk Via Darbar Pirshah Road Sajjad Zargar House Bank Road (R2) Daras Ghousia to Darbar Dargahi Shah Via Makanwali Bhani, Main Gate Fazil Dwan Park
2.	Construction of Parking Shed	Construction of Parking Shed for Municipal Committee Machinery
3.	Construction of Bus Stand in Kamalia City	Construction of General Bus Stand Chicawatni Road Kamalia
4.	Improvement and Construction of Chowks in Kamalia City	I. Main Kalma Chowk II. Jakhar Chowk III. Eid Gah Chowk

9.3 Stakeholders Consultative Session for IDAMP

Municipal Committee arranged a stakeholder's consultative session on May 15, 2023 for development of Integrated Development Asset Management Plan (IDAMP). The basic purpose of developing IDAMP Framework was to sets out principles/ guidelines and policies for efficient and transparent asset management and reporting system. This Framework is designed to ensure the effective planning, careful management, accurate recording and reliable reporting of all the assets over the asset life cycle for optimized service delivery to the public. Municipal Officer (I&S) is a focal person of this activity and is closely working with PMDFC's Infrastructure team. The Consultative Session was attended by local public representatives, social activists, community organizations, journalists and common citizens to record their views/ recommendations. The objectives of this consultative session were as follows:

- The importance of physical assets to delivering service delivery objectives and outcomes;
- The quality of existing physical assets in terms of condition and asset performance;
- The assets needed to meet or sustain current levels of service, and to address current and future shortfalls
- The feasible asset solutions to address identified shortfalls;
- The level of commitment and planned improvement, Community Engagement and Stakeholders Consultation

Following Information was discussed & disclosed to the stakeholders during the consultative session.

- Introduction/Overview of the IDAMP Framework
- Purpose of IDAMP Framework, its scope and Objectives
- Legal Authority, key benefits and Methodology of IDAMP Framework
- Concerns and Apprehensions of all stakeholders regarding IDAMP
- Measures to safeguards the interests of people
- Needs priorities and reactions of the local public



11. Trainings & Hands-on Sessions

LG&CD Department with the technical assistance of Punjab Municipal Development Fund Company (PMDFC) often organized training programs and hand on sessions for MC management and staff on need basis. PMDFC team always provides continuous backstopping support to MC staff for institutional strengthening and capacity building and to enhance the performance. Trainings have been imparted on various result areas under PCP such as GIS maps, Computerized Financial Management System, Performance Management System, Grievance Redress Mechanism, update of MC Website, Procurement, Environment & Social Safeguards and infrastructure development.





12. Registration of Youth Volunteer Program by LG&CDD

Following the vision of Mr. Ibrahim Murad, Punjab's caretaker Local Government Minister, Municipal Committee launched the largest-ever volunteer registration program to address day-to-day civic problems at the local level. The program aims to register volunteers who will assist local government in swiftly resolving civic issues. It was aimed that the volunteers would play a critical role in ensuring cleanliness in their localities, improving health facilities provided by local bodies, engaging in beautification activities such as tree plantation, and actively working towards the timely completion of ongoing development projects in their areas. Furthermore, the volunteers will also be helpful of Municipal Committee in organizing sports competitions, cultural programs and recreational activities at the local level. It was agreed that participating volunteers will receive experience certificates, appreciation letters, and documents acknowledging their contributions.

محکمہ بلدیات کی جانب سے

اب بلدیہ آپ کی

پروگرام کا آغاز

نوجوان رضا کاروں کی رجسٹریشن جاری

نوجوان ہمارے سب سے بڑا قومی اثاثہ ہیں۔ تاہم ان کی بات کو سوزوں، انداز میں سنا نہیں جاتا۔ جو ان کے مسائل حل کیے بغیر ہم جتنی بھی کوشش کر سکتے ہیں، بلدیات بنیادی خدمات فراہم کرتے ہیں اور ان کی ضرورتوں کے تقاضوں سے ہم بہت حد تک مدد کر سکتے ہیں۔ اور ہمیں دیکھنا کہ جب کوئی بھی شخص حکومت کو اس کی نظر رکھیں، ہمارے مسائل کو حل کرنے میں مدد کر سکتے ہیں۔ اور ان کے مسائل کو حل کرنے میں مدد کر سکتے ہیں۔

رضاء کاروں کی ذمہ داری:

- شہر میں صفائی کے انتظامات کو بہتر بنانے میں مدد فراہم کرنا
- محکمہ بلدیات کی خدمات میں بہتری کیلئے تجاویز دینا
- پارک اور عوامی مقامات کی صفائی اور بحالی میں مدد کرنا
- ثقافتی اور تفریحی سرگرمیوں کا انعقاد

رضاء کاروں کا کردار:

- علاقے میں صفائی کے کاموں کو بہتر بنانے میں مدد فراہم کرنا
- شہر کی صفائی کو بہتر بنانے کیلئے کاموں کی سرگرمیاں
- بلدیاتی اداروں کی خدمات کو بہتر بنانے میں مدد کرنا
- ثقافتی تفریح اور تفریحی سرگرمیوں اور تفریحی سرگرمیوں کا انعقاد

نوجوان اپنا شہر آپ سنبھالیں

نوجوان اپنا سماجی کردار نبھائیں۔۔۔ پروگرام میں شامل ہو جائیں

پاکستان کے روشن مستقبل اور سماجی خدمت کا ایک ایسا نظام بنانے کیلئے قدم بڑھائیں

جہاں ہر فرد کو بلدیاتی حکومت کی تمام خدمات تک رسائی اور سہولتیں حاصل ہوں اور لوگوں کو اپنی دلچسپ اور مفید خدمات فراہم کی جائیں

آئیں رضا کار بنیں

اپنے ملک کو ترقی دینا اور خوشحالی کی راہ پر گامزن کرنے اور اپنی عظمت و ترقی کو بحال کرنے کے لئے

آپ آہ آہ نام پڑھ کر کے کیلئے ڈیڈ لائن
<https://forms.gle/zEGUj75GH358BKQ09>
 یا QR کو اسکین کریں
 مزید معلومات درجنمانی کے لئے رابطہ نمبر: 0307-444979

Community. Service. Impact.

Volunteers of Local Government (VLG)

اب بلدیہ آپ کی

Youth Our greatest national asset is our youth. However, they are not heard as much as they should be. We can not progress without addressing the issues of the youth. Local Government provides basic service delivery and through proper advice from our youth we can surely help improve our communities and cities.

Preamble In times when there is no elected government attaining insight of the masses and access to grassroots level information becomes very difficult which therefore deteriorates government efficiency and effectiveness. Having a volunteer network will assist in bridging this gap.

Volunteers' Role

- Helping improve cleanliness in their area
- Plantation activities for beautifying cities
- Helping improve services offered by municipal departments
- Arranging cultural events, traditional sports activities and entertainment activities.

Duties of Volunteers

- Helping improve city's cleanliness arrangements
- Suggesting improvement in services offered by municipal department
- Helping improve cleanliness and beautification arrangements at parks and public spaces
- Arranging cultural and sports activities

Join us

For a bright future for Pakistan. For building a fabric of social welfare where everyone has access to all local govt facilities and a clean atmosphere to live in. Service is dispensed to people at their doorstep.

Our Municipal Services

- Annual development program
- Cattle markets
- Parking services
- Network of water supply
- Urban and rural infrastructure
- Maintenance and development

- Land use control
- Sanitation and conservancy
- Enforcement of any law or rule
- Environment and construction
- Housing
- Issuance of death, birth and marriage certificates

Become a volunteer

Form
<https://forms.gle/zEGUj75GH358BKQ09>
 Whatsapp
 03074449795

13. Organization of Jashan-e-Baharan Program

Celebrations of Jashan-e-Baharan were held in the city from March 5 to 12 under the auspices of Municipal Committee and Tehsil administration. Administrator/ Assistant Commissioner supervised the activities of this festival including the security of different events. The events include sports, cultural activities, folk dances, music, bird and pet show, fireworks, sports gala competitions of different sports disciplines, traditional sports stalls, cultural show, drum clarinet competitions were held in the city. Main Roads, chowks, grounds were beautifully be decorated and illuminated. The Administrator said that Jashan-e-Baharan provides a good source of entertainment to the citizens and the young generation to know the culture of all four provinces. Best performers of various events were awarded with trophies, medals and other gifts to boost their morale, motivation and interest level.





14. Anti-Dengue Campaign

Dengue is a social problem and can be overcome only by including all segments of the society in the anti-dengue drive. By considering need of the hour, MC took steps to create awareness among the people to keep their houses clean and remove stagnant water. MC had been implemented anti-dengue regulations and stern action were imposed on their violators. MC management had given top priority to overcome dengue and special teams had been constituted to keep surveilling high risk areas. In this regard, daily surveillance schedules were prepared, micro plans were developed, field teams were mobilized and social segment of the society were activated to curb the wide spread of epidemic.



15. Anti-Smog Activities

Government of Punjab directed municipal administration to launch anti-smog activities in the municipality. Under the supervision of Administrator, an anti-smog campaign was launched. Dozens of excessive smoke emitting vehicles, brick-kilns and factories had been fined, while cases were registered against landowners, who burned their paddy residue in violation of the laws. Teams of various departments including Environment, Agriculture, Transport and Traffic Police participated in the anti-smog campaign.



16. Sanitation Staff Training Program

Municipal Committee conducted training program for sanitary workers. The training program was chaired by the Administrator including Chief Officer, Municipal Officer (I&S) and other management. The Administrator emphasis that the cleanliness of the city is our priority responsibility. The city areas must be cleaned and citizen's complaints must be addressed on top priority basis. Garbage, filth and sewerage complaints must be resolved with a day. The training program was a platform between the MC leadership and the sanitation workers. The sanitation workers got a chance to interact with the management and at the same time MC leadership acknowledged their work and felicitated them. Along with discussion on issues faced by sanitation workers, the program also created awareness on usage of correct use of Personal Protective Equipment (PPEs) and sensitize the workers over the alarming need to appropriately use the PPEs in order avoid the associated diseases.



17. Municipal Services Delivery Detail

17.1. Water Supply System

17.1.1. Water Supply Hours

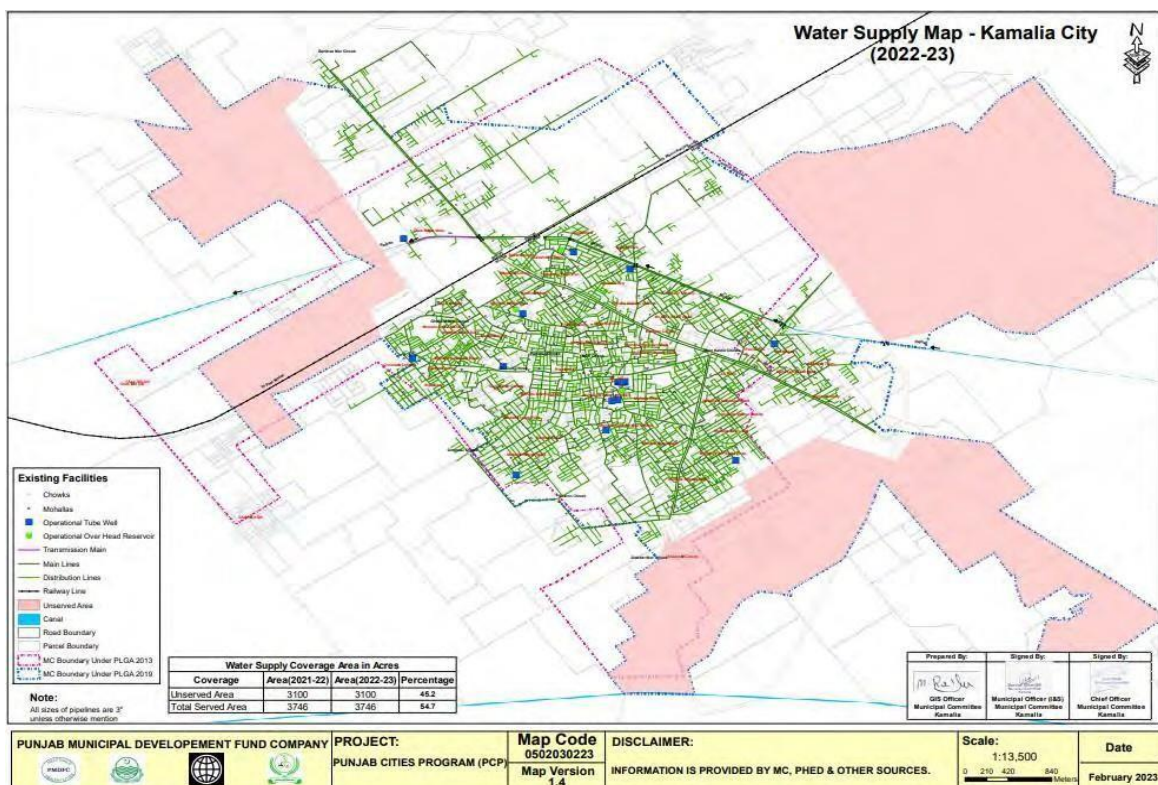
The city is considered as a single unit or zone with respect to water supply. Deep ground water is fresh and hence the water supply system is based on deep tube wells installed at various locations in the city. The Town is served by direct pumping. Five tube wells of 1.0 cusec capacity each were presently working. Many rehabilitation projects were made of water supply under Punjab Cities Program to improve the quality and service like rehabilitation of motor control units, Improvement of pump house and repairing & painting of motor valves, replacement of bulk water meter, sluice valve and non-return valve. After successful completion of these project MC is able to increase water supply to household. On average MC is supplying 3 hours of water to households daily as per given schedule:

Water Source	Location	Operational Hours	Time To Fill Water Reservoir	Water Supply Hours Per Month
MC Office-1	MC Office	150	0	150
Zaithan Colony-2	Zaithan Colony	150	0	150
Mohallah Jand Shah-4	Mohallah Jand Shah	140	0	140
Fazil Dewan-5	Fazil Dewan	45	0	45
MC Park adjacent to MC Office-2	MC Park adjacent to MC Office	150	0	150
Mohallah Fazil Dewan-6	Mohallah Fazil Dewan & adjoining Areas	45	0	45
Malkawali Chungi-7	Mohallah Malkawali & Chungi Areas	90	0	90
Mohallah Nadar Abad-8	Mohallah Nadar Abad & Mamiq Kanjan Road	90	0	90
Mohallah Dulma Thatta-9	Mohallah Dulam Thatta & adjoining areas	90	0	90
Allah Wali Masjid-10	Allah Wali Masjid	75	0	75
Bhala Chowk Katchi Basti-11	Katchi Basti, Mohallah Bhala Chowk	140	0	140
Islam Pura-12	Mohallah Islam Pura	90	0	90
Behal Wala-13	Mohallah Behal Wala & adjoining areas	30	0	30

Total Hours of Water Supplied to Households Per Month	1285
Average Hours of Water Supplied to Households Per Month	98.946
Average Hours of Water Supplied to Households Per Day	3.295

17.1.2. Total Coverage of the City

The entire town is served with the water supply system and no water shortage is being experienced. No area in the city comprises of abandoned water supply system. The detail of water connections and percent connected are given as under:



No. of Connections				%age Connected
Domestic	Commercial	Industrial	Total	
14,695	00	-	14,695	54.7%

17.1.3. Tariff Structure

The consumer connections are not metered and hence water. The water rates are given below:

Tariff Rate/ Month		
Domestic	Commercial	Industrial
Rs.160/-	Rs.2000/-	-

17.1.4. Detail of Tube wells

Five tube wells of 1.0 cusec capacity each were previously working in the Town whereas 8 additional tube wells of 2.0 cusecs capacity each have been installed by PHE Department and commissioned. So in all 13 tube wells are presently working in the Town. The newly installed tube wells are being operated by MC as told by MC staff but these have formally not been taken over by

The details of these tube wells are given below;

Sector	No. of tube wells	Capacity each (cusecs)	Total capacity (cusecs)	Working hours per day	Daily water production (mgd)	
					Present with 8 hours pumping	Possible with 14 hours pumping
Already installed	4	1.00	4.0	8	0.72	1.26
	1	0.5	0.5	8	0.09	0.157
Recently installed by PHED	8	2.00	16	8	2.88	5.04
Grand total	13	-	17	-	3.39	6.457
Present population of the city					161,793	Persons
Present production per capita per day					31	Gallons
Possible water production per capita per day					60	Gallons

The source capacity is quite sufficient now to even meet the peak hour demand of the Town. However water wastage should be controlled by consumer metering to make the system more efficient and reduce the O&M charges. No further addition of source capacity is required.

17.1.5. Manpower Deployed

The manpower deployed on water supply system in MC Kamalia is given below:

Slot	Sanctioned Strength	Existing Strength	Vacant Post	Manpower on Daily Wages	Total Manpower Deployed
Tube well Operators	21	3	18	-	-
Chowkidars	2	2	0	-	-

Electricians	-	-	-	-	-
Plumbers	2	2	0	-	-
Clerks	1	1	-	0	0
Total	26	8	18	0	0

17.2. Solid Waste Management

17.2.1. Solid waste Generation & Disposal

With rapid population growth and urbanization, annual waste generation is expected to increase by 70%. Over 90% of waste is often disposed in unregulated dumps or openly burned. These practices create serious health, safety, and environmental consequences. Poorly managed waste serves as a breeding ground for disease vectors, contributes to global climate change through methane generation, and can even promote urban violence. Municipal Committee is very much aware of this increasing waste generation and putting its best efforts to collect and dispose off waste with scarce resources and limited manpower. Currently waste is being dumped at area of 4.00 Acre on Mamu Kanjan road near Chak No. 54/1. The solid waste management efficiency is given below:

Solid Waste Generation & Disposal F.Y. 2022-23	
Avg. Generation of Solid Per Month	69 Tons
Avg. Solid Waste disposed of Per Month	66 Tons
% age of Waste Disposed of Per Month (% Efficiency)	95%

Division *
 District *
 Local Government Type *
 Local Government *

Vehicle	Capacity	Route	Total Trips Per Month	Average Trips Per Day	Total Waste Lifted Per Month(Tons)	Average Waste Collected Per Day (Tons)
<input type="checkbox"/> Vehicle - Trolley 1	3.5	Route 1	71	2,367	248.5	8.283
<input type="checkbox"/> Vehicle - Trolley 3	3.3	Route 3	76	2,533	250.8	8.36
<input type="checkbox"/> Vehicle - Trolley 2	3.39	Route 2	67	2,233	227.13	7.571
<input type="checkbox"/> Vehicle - Trolley 4	3.5	Route 4	75	2.5	262.5	8.75
<input type="checkbox"/> Mini Tipper - Ravi 1 Chassis No. 491322	1	Route 1	54	1.8	54	1.8
<input type="checkbox"/> Mini Tipper - Ravi 2 Chassis No. 491075	1	Route 2	51	1.7	51	1.7
<input type="checkbox"/> Mini Tipper - Ravi 3 Chassis No.490850	1	Route 3	53	1,767	53	1,767
<input type="checkbox"/> Mini Tipper - Ravi 4 Chassis No.490969	1	Route 4	54	1.8	54	1.8
<input type="checkbox"/> Mini Tipper - Ravi 5 Chassis No.491318	1	Route 3	46	1,533	46	1,533
<input type="checkbox"/> Garbage Compactor - Compactor 1 Chassis No. 7100995	8	Route 4	36	1.2	288	9.6
<input type="checkbox"/> Garbage Compactor - Compactor 2 Chassis No. 7100993	8	Route 2	35	1,167	280	9,333
<input type="checkbox"/> dumper - 1 Chassis No. 7000059	10	Select	12	0.4	120	4

Select Vehicle	Capacity	Select Route				
<input type="text" value="Select Select Vehicle"/>	0	<input type="text" value="Select Select Route"/>	0	0	0	0

[Add New](#)

Total Average Waste Collected Per Day (Tons)	64.497
Estimated Population of the MC for current Month	161790
Estimated Waste Factor (Kgs.) *	0.4
Estimated Generation of Solid Waste per Day (tons)	64.716
Percentage of Solid Waste Disposed Off Daily (%)	99.662

17.2.2. Equipment & Machinery

Under mentioned collection and transportation machinery is available with MC to handle the solid waste:

Sr. No.	Equipment/ Machinery	Total available Nos.	In working condition
14.	Garbage Compactor 8 ^{cm}	2	2
15.	Mini Tipper 1 ^{cm}	5	5
16.	Dumper	1	1
17.	Water Truck Spray System	1	1
18.	Mobile Workshop	1	1
19.	Dump Truck 10 ^{cm}	1	1
20.	Mini Jetting Machine 2000 ^l	1	1
21.	Sewer Suction Machine 4500 ^l	1	1
22.	Hydraulic Aerial Platform	1	1
23.	Trolleys	4	4
24.	Tractor with Front End Loader	1	1
25.	Tractor with Front End Blade	1	1
26.	Water Bowser	1	1
27.	Sewer Jetting Machine	1	1
28.	Garbage Containers 0.8 cm ³	130	130
29.	Hand Cart Tipping Trolley	5	5

The existing machinery is neither sufficient nor cost effective and giving rise to low efficiency of collection and disposal of the waste and as a result of that MC is facing higher waste management cost as well as complaints regarding the insanitary conditions in the city.

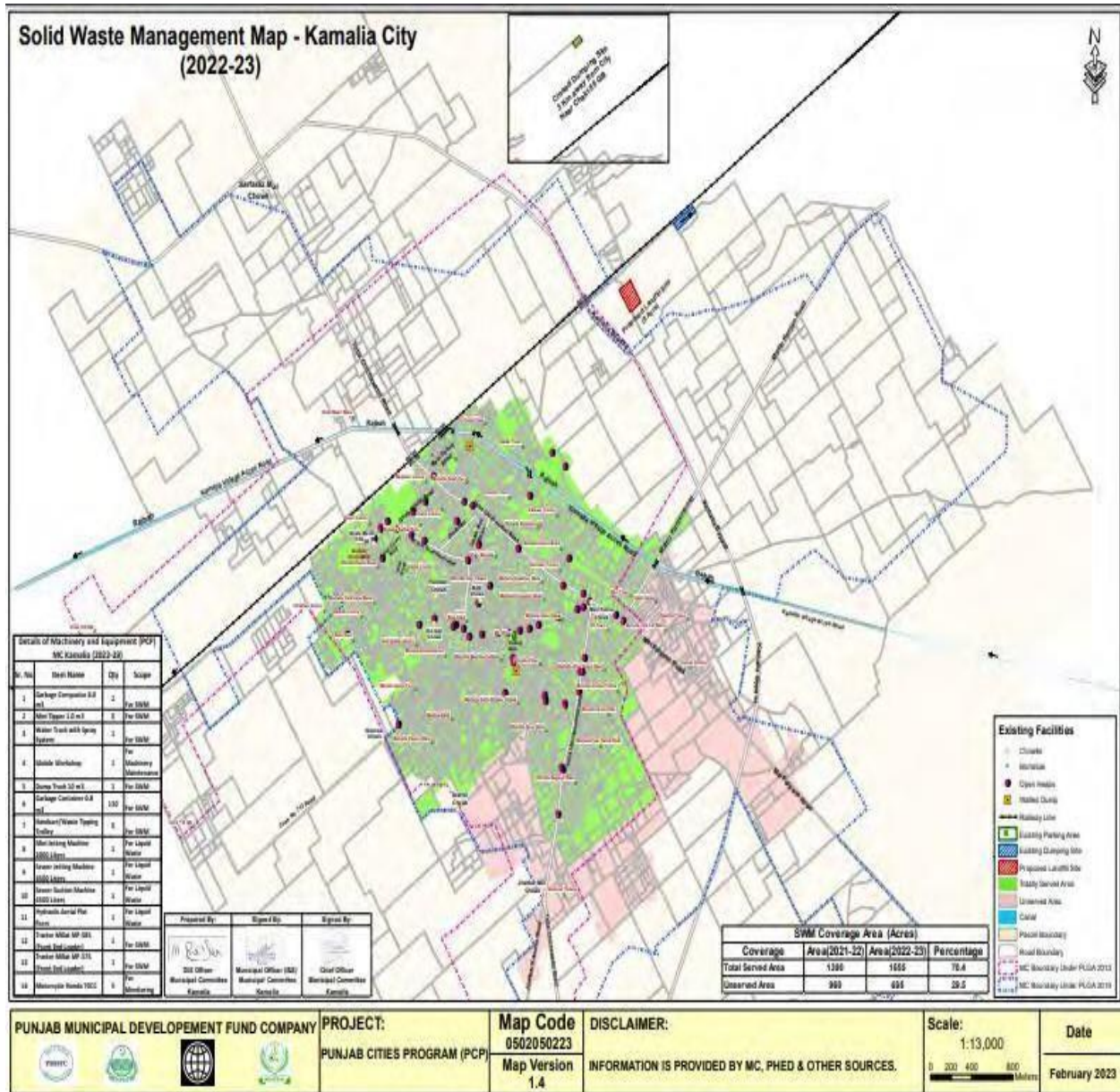
17.2.3. Manpower Deployed

The manpower deployed for collection, transportation and disposal of the solid waste is given in the table below. As indicated by MC Officers, this manpower is not sufficient to serve the entire city at the given standards:

Slot	Sanctioned Strength	Existing Strength	Vacant Posts	Manpower on Daily Wages	Additional MC Demand
Sanitary Workers	162	129	33	42	171
Vehicle Drivers	3	3	0	0	3
Supervisors	3	0	3	0	2
Sanitary Inspectors	1	1	0	0	1
Total	167	134	33	42	176

15.2.4. Coverage Detail

The entire city is not served with solid waste collection and disposal. The efficiency of the services is 100% as given below. Most of the areas of the city remain either un-served or partially served. The detail of these areas is given below:



15.2.5. Levying of Sanitation Fee

No sanitation fee has been levied by MC and the entire expenditure given below is being met from MC's own resources and the PFC share being given by Provincial government.

15.2.6. Reason for Poor Service

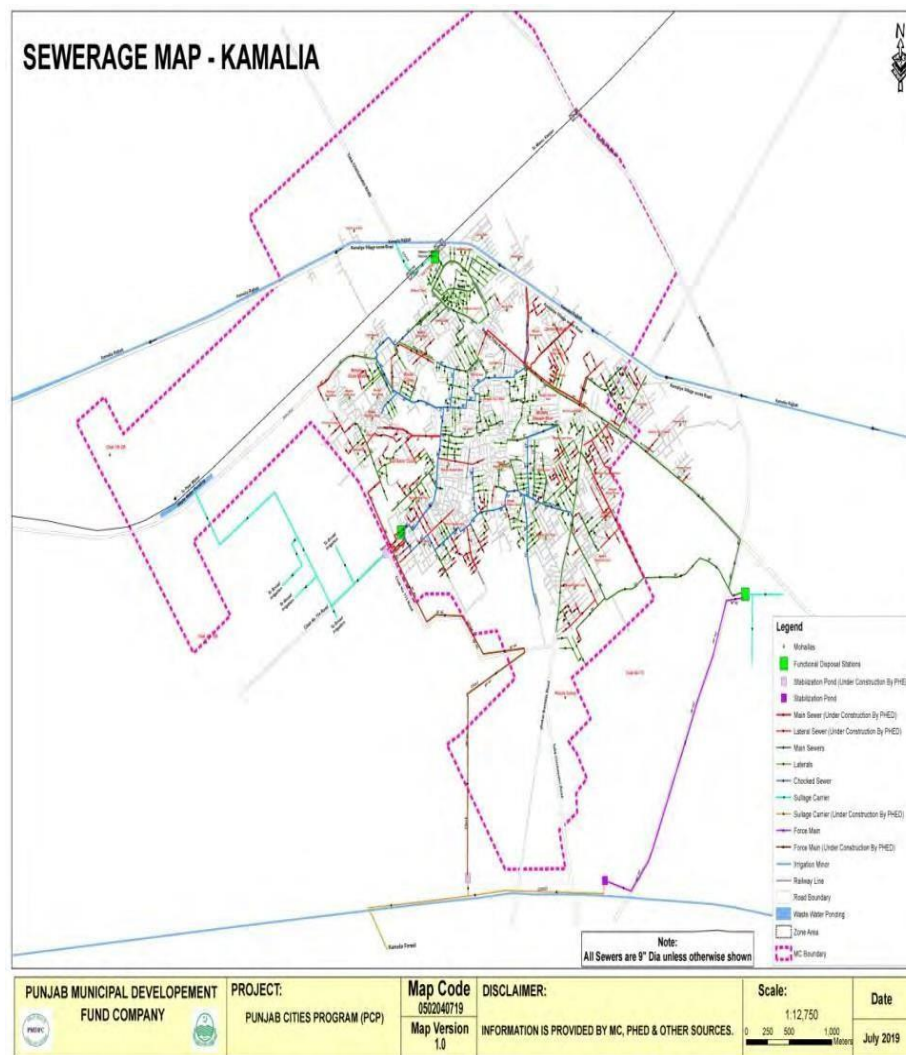
The city has un-satisfactory solid waste management system. Resources available to handle the solid waste are limited to serve the whole area of city. Limitation in resources is described here.

- a) Shortage of sanitary workers and vehicle drivers.
- b) Shortage and inefficient equipment and machinery.
- c) Non availability of landfill site for dumping of solid waste. Currently waste is being dumped along the road side which is totally unhygienic.
- d) No proper collection points in city are available. However, at some places walled dumps exist wherefrom solid waste is collected and transported to the dumpingsites.
- e) The waste is being openly dumped without compaction and provision of earth covers which is creating all sorts of hazards like; pollution of underground water, vector and vector borne diseases, obnoxious smell and high insanitary conditions.

17.3. Sewerage

15.3.1. Coverage

The city is equipped with sewerage system in 80% area. The sewerage system is divided into three zones (Zone A, B, C). The coverage map of sewerage system of Municipal Committee Kamalia is as under:



15.3.2. Existing Disposal Works & Pumping Stations

The detail of each pumping station already working in the city is given below:

Zone	Location	Nos. of collect tanks	Nos. of pumps	Discharge each (cusecs)	Total discharge (cusecs)	Motor BHP	working status	Previous sullage Carriers/force main		Present Ultimate disposal
								Size	Condition	
A	Chungi No. 6	3	5	6	30	60	Yes	2.5" x 3.0"	Good	Broad Irrigation
B	Zeshan Colony	2	2	1	2	10	Yes	2.5" x 3.0"	Good	Broad Irrigation
C	Bypass road	2	4	5.0	20.0	75 & 50	Yes	24" dia	Good	Irrigation channel.

15.3.3. Manpower Deployed

The manpower deployed presently for the operation & maintenance of the system is given below:

Pump Operators	01
Baidars	02
Supervisors	0
Sewer men	04
Total	07

15.3.4. Tariff Structure

All the sewer connections are not being charged by this time.

15.3.5. Service Delivery

- a) The city has main and branch sewers on main roads and streets but few of the streets are not equipped with lateral sewers. These areas are being served with surface drains discharging into the sewers without gulley grating chambers which is allowing all the silt and the floating materials in the sewers. This forms the main reason for chocking of sewers and flooding of the roads and streets.
- b) Ongoing PHED project will overcome the issues of city up to major extent and after completion of this project whole city will be equipped with sewerage system. However lateral sewers will still be required for most of the streets.
- c) Waste water treatment is not being done which is major requirement of the city to meet the national standards which requires lowering the BOD of the effluent to 80 mg/l.

15.4. Streetlight

15.4.1. Street lights Existing Situation:

The provision and maintenance of streetlights is an obligatory function of Municipal Committee. With a view to provide sufficient and uniform light on main areas of city i.e. roads, parks, markets and streets are erected and made functional. There are many Nos. operational and maintained street light points within the city limits. Street light facility is available only on the under mentioned roads in Kamalia city:

A. Detail of Street lights on Main Roads

Sr. No	Road	Type of Luminaries					Operational Status	Poles type WAPDA pole / street light pole
		Sodium	LED	Tube light	Energy Saver / light bulb	Total		
1	Tehsil Head quarter Hospital to Railway Crossing	-	70	-	16	86	Partially Operational	WAPDA poles
2	Mandi More To Ghallah Mandi	-	18	-	-	18	Partially Operational	WAPDA poles
3	Railway Road To City Top Hotel	-	30	-	10	40	Partially Operational	WAPDA poles
4	Eid Gah Chowk To Bhala Chowk	-	18	-	-	18	Partially Operational	WAPDA poles
5	Pakistan Chwok to Shell Pump via Peer Shah Road	-	28	-	5	33	Partially Operational	WAPDA poles
6	Railway Road to Hassan Chowk	-	9	-	-	9	Partially Operational	WAPDA poles
7	Thana Mor to MC Office Iqbal Bazar	-	15	-	6	21	Partially Operational	WAPDA poles
8	Sadar Bazar	-	10	-	5	15	Partially Operational	WAPDA poles
9	MC Office to Chichawatni Road	-	10	-	4	14	Partially Operational	WAPDA poles
10	Stop No. 3 to Fazil Dewan	-	10	-	5	15	Partially Operational	WAPDA poles
11	Sabzi Mandi Road	-	9	-	7	16	Partially Operational	WAPDA poles
12	Chichawatni Road To Mekanawala	-	-	-	-	-	Partially Operational	WAPDA poles
13	Chechawatni Road to Ghazi Abad	-	10	-	1	11	Partially Operational	WAPDA poles
14	Circular Road Zeshan Colony	-	14	-	5	19	Partially Operational	WAPDA poles
15	Eid Gah Chowk To Chongi No.6 Disposal Works	-	16	-	5	21	Partially Operational	WAPDA poles
16	Fazil Dewan Park To Cekarno (س اکو) Chowk	-	14	-	-	14	Partially Operational	WAPDA poles
17	Telephone Exchange To Tota Bazar via	-	20	-	5	25	Partially Operational	WAPDA poles

Sr. No	Road	Type of Luminaries					Operational Status	Poles type WAPDA pole / street light pole
		Sodium	LED	Tube light	Energy Saver / light bulb	Total		
	Mohallah Behloul Wala, Nia Bazar, Kamalia City.							
18	Main Chechawatni Road to Technical College via Mohallah Adhiwal Kamalia City	-	15	-	-	15	Partially Operational	WAPDA poles
19	Center streets Mohallah Bagaiwala.		15	-	-	15	Partially Operational	WAPDA poles
20	Hospital Dr. Naeem to Iqbal Bazar Chowk Kohlowala via House Mumtaz Gondal Ex Nazim MC Girls School Mohallah Hussain Shah		10	-	-	10	Partially Operational	WAPDA poles
21	Mohallah Paghlanwala, Mohallah Chadhran Wala		15	-	-	15	Partially Operational	WAPDA poles
	Total	0	356	0	74	430		

B. Ward wise detail of lights

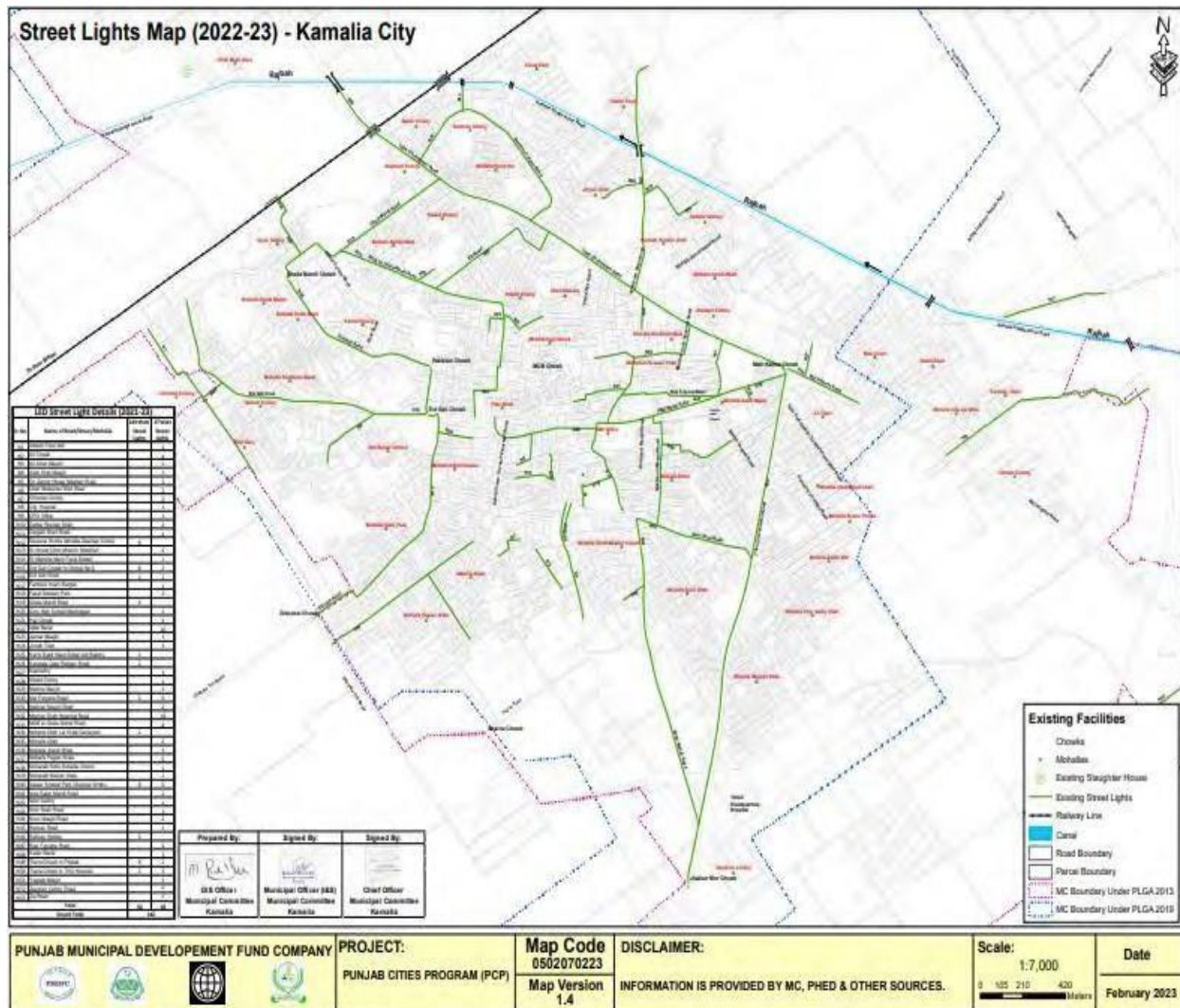
Street light installed in wards are as below:

Ward No.	Name of Mohallah	Light Points
1	Gujjar Colony, Maqbool Colony, Ghallah Mandi Road Mehmood Bhatii Darbar side	30
2	Main Road Rajana Road Old Bus Stand to Mandi Chowk, Mahallah Fateh Pur, Street Darbar Lakhn Bakhan, Street Shaban Gondni wala to Aslam Naib Qasid wali, street Dr. Abdul Razzaq to street darbar Shaheedan wali to street Jogianwali	39
3	Main Rajan Road to Railway Crossing, Main Rajana Road to Disposal Works Zeshan Colony to street Master Niaz to street Lady Park Zeshan Colony, street Zafar Telephone wali	82
4	Mohallah Behlol wala to street Altaf Bajli wala	30
5	Mohallah Kamal Colony, Railway Road	39
6	Mohallah Odanwala to Mohallah Bilal Gunj	82
7	Railway Station to Karbala to Mandi Mor to Railway Road to Katchi Basti	24
8	Mohallah Bilal Gunj, Mohallah Raza-e- Mustafa	12
9	Street Darbar Jand Shah to Eid gah Khairan Shaheed to street Muhammad Hussain Press Reporter to street Muhammad Sharif Malik Chairman wali	22

Ward No.	Name of Mohallah	Light Points
10	Mohallah Mehtianwala, Tota Bazar , Farooqia Masjid to Barkat Chowk etc.	32
11	Mohallah Islam Pura , Street Shahzad Ullah Councilor, Bhussi Road	30
12	Mohallah Eid Gah to Mohallah Khaji wala Kho, street Jabar wali	30
13	Mohallah Paghlanwala, street Zaffar Janua, street Bismillah Masjid	30
14	Mohallah Madina Abad, street Pir Abrar Butt, Street Fateh Muhammad wali	20
15	Mohallah Jandi wala, street Numania Masjid, Press Bazar, Street Bhola Advocate and Munir Advocate	40
16	Mohallah Fazil Dewan, street Ahmad Tent wali, Street Shahanwali, street Neem wali Masjid, street Imam Bargah Fazil Dewan, street Nazakat Pan Shop.	40
17	Mohallah Jand wali Masjid, Mohallah Raj Bibi etc.	30
18	Mohallah Mohib Ali Shah, Mohallah Behlol Park, Madina Masjid, Kareemia Masjid	30
19	Khalid Colony, Street Qazi Saif Ullah, Street Darbar Iqbal Shah, Street Post Office etc.	30
20	Mohallah Pir Shah, Street Iqbal Sindhu, Street Yousaf Bhatti, Street Madjid Ahle Hadees wali , Street Zargaran wali, Street Khalid Khan Khal etc.	30
21	Mohallah Darbar Roshan Shah	0
22	Main Road Thana Mor to Old Bus Stand, Main Mohallah Road Ghazi Abad, Bashir Colony	40
23	Mohallah Haidry Imam Bargah, Mohallah Kharlanwal, Mohallah Sheikhanwala etc.	25
24	Main Road M.C to Nawaz Chowk, Mohallah Markazi Jamia Masjid, Street Sardar Kamboh wali etc.	20
25	Main Iqbal Bazar , Mohallah Islam Nagar , Street Kohlowali, Ghulam Rasul wali, and street Sh. Sultan wali	40
26	Mohallah Charh, Hashmat Chowk, street Ali Sial wali, Noori Masjid wali, and street Shaffi Gharey wali	40
27	Mohallah Dargahi Shah , Mohallah Muslam Sheikhanwala, Street Rai Nadeem wali, Main Road Sadar Bazar Kamali	30
28	Mohallah Madina Abad, Fazil Dewan, Street Rafique Gujjar wali, Bilal Masjid wali, Allah wali Masjid , Rana Chowk, Sikarno Chowk, Mohallah Madina Abad Road	30
29	Street Qurishian walai, Chowk Jan Muhammad wala	20
30	New Sabzi Mandi Road, Street Anwar Plumber wali, Qadria Masjid wali, Malik Mansha wali old Sabzmandi wala road. Main Road to Jhone Shah Road Kamalia	30
31	Mohallah Noor Shah Road.	10
32	Mohallah Bagahiwala to main Bazar Bagahiwala THQ main road to Stop No.3	10
33	Mohallah Adhiwal to Chichawatni Road , Chak No. 711-GB, Street Zawar Saroya wali	35

Ward No.	Name of Mohallah	Light Points
34	Chichawatni Road near Stop No. 3 to Darbar Mian Mohabat Khan Road, Main road Stop No. 3 to Thana Chowk etc.	35
Total lights		1012

15.4.2. Street lights Coverage Map:



16. MC Response to the Requests of Citizens under RTI Act 2013

Two number of requests received from citizen during the current year 2022-23.

**SUMMARY OF RESPONSE TO CITIZENS REGARDING RTI REQUESTS
(2021-22)**

MC Section	No. of Requests Received	No. of Requests Attended	Average No. of Days/ Time span to Attend Request	No. of Requests Refused/ Not Fit for Sharing Information	No. of Requests Forwarded to Other Departments for Seeking Information	Total No. of Requests In Progress	Total No. of Requests Pending	Citizen's Satisfaction Feedback	Remarks
Chief Officer	2	2	6	0	2	0	0	2	x
MO (I&S)	x	x	x	x	x	x	x	x	x
MO (F)	x	x	x	x	x	x	x	x	x
MO (P)	x	x	x	x	x	x	x	x	x
MO (R)	x	x	x	x	x	x	x	x	x
Total	x	x	x	x	x	x	x	x	x

Human Resource Detail

MC Name: Kamalia

Section Name	Name of Post	BPS	Vacancy Detail (Nos.)			Remarks
			Sanctioned	Filled	Vacant	
Office of Mayor	Mayor	Fixed	1	0	1	
	Senior Clerk	14	1	0	1	
	Octori Clerk	11	1	1	0	
	Naib Qasid	5	1	1	0	
	Office Boy	1	1	0	1	
	Convener	Fixed	1	0	1	
	Junior Computer Operator	12	1	0	1	
	Office Boy	1	1	0	1	
	Sub Total	-	8	2	6	
Chief Officer	Chief Officer	17	1	1	0	
	Computer Operator	12	1	1	0	
	Senior Clerk	14	1	0	1	
	Record Clerk	5	1	1	0	
	Driver	4	1	1	0	
	Naib Qasid	5	1	1	0	
	Chowkidar	1	1	1	0	
	Legal Advisor	Fixed	1	1	0	
	Office Boy	1	1	0	1	
	Sub Total	-	9	7	2	

Section Name	Name of Post	BPS	Vacancy Detail (Nos.)			Remarks
			Sanctioned	Filled	Vacant	
Municipal Officer (IT)	Municipal Officer (IT)	16	1	0	1	
	Computer Operator (IT Assistant)	12	1	0	1	
	Office Boy	1	1	0	1	
	Sub Total	-	3	0	3	
Municipal Officer (Regulation)	MO (R)	17	1	0	1	
	Junior Computer Operator	12	1	0	1	
	Junior Tax Collector	11	1	0	1	
	Octori Clerk	11	3	3	0	
	Naib Qasid	5	1	1	0	
	Office Boy	1	1	0	1	
	Sub Total	-	8	4	4	
Municipal Officer (Planning)	M O (P)	17	1	1	0	
	Building Inspector	14	2	0	2	
	Junior Computer Operator	12	1	0	1	
	Draftsman	11	1	0	1	
	Octori Clerk	11	1	1	0	
	Naib Qasid	4	1	1	0	
	Office Boy	1	1	0	1	
	Sub Total	-	8	3	5	
Municipal Officer (Finance)	MO (F)	17	1	1	0	
	Junior Computer Operator	12	1	0	1	
	Assistant Accountant	12	1	1	0	
	Junior Clerk Pension	11	1	1	0	

Section Name	Name of Post	BPS	Vacancy Detail (Nos.)			Remarks
			Sanctioned	Filled	Vacant	
	Accounts	11	1	1	0	
	Octori Clerk	11	2	2	0	
	Water Rate Clerk	11	1	1	0	
	Tax Clerk	5	2	2	0	
	Junior Tax Collector	11	5	0	5	
	Naib Qasid	4	1	1	0	
	Naib Qasid	2	1	1	0	
	Naib Qasid	1	1	1	0	
	Office Boy	1	3	0	3	
	Sub Total	-	21	12	9	
Municipal Officer (Infrastructure & Services)	MO (Infrastructure)	17	1	1	0	
	Sub Engineer	14	2	2	0	
	Junior Computer Operator	12	1	0	1	
	Junior Clerk	11	1	1	0	
	Chowkidar	5	1	1	0	
	Naib Qasid	5	1	1	0	
	Imam Masjid	5	1	0	1	
	Sanitary Worker	4	1	1	0	
	Fireman	5	9	9	0	
	Driver	5	2	2	0	
	Baildar	5	1	1	0	
	Baildar	4	5	5	0	
Baildar	2	1	1	0		

Section Name	Name of Post	BPS	Vacancy Detail (Nos.)			Remarks
			Sanctioned	Filled	Vacant	
	Baildar	1	3	3	0	
	Mashki	1	1	1	0	
	Office Boy	1	1	0	1	
	Gardner	1	1	0	1	
	Chowkidar	5	1	1	0	
	Plumber	5	2	2	0	
	Tubewell Operator	5	3	1	2	
	Chowkidar	1	1	1	0	
	Conductor	1	1	1	0	
	Electrician	5	1	1	0	
	Lightman	4	1	1	0	
	Sanitary Inspector	7	1	1	0	
	Tractor Driver	5	5	4	1	
	Sanitary Worker	3	14	14	0	
	Sewerman	3	1	1	0	
	Water Carrier	3	1	1	0	
	Sanitary Worker	2	8	8	0	
	Sanitary Worker	1	56	56	0	
	Sewerman	1	1	1	0	
	Mashki	1	1	1	0	
	Sanitary Worker	1	67	9	58	
	Chowkidar	5	1	1	0	
	Chowkidar	4	1	1	0	

Section Name	Name of Post	BPS	Vacancy Detail (Nos.)			Remarks
			Sanctioned	Filled	Vacant	
	Disposal Operator	4	1	1	0	
	Disposal Operator	3	1	1	0	
	Disposal Operator	1	2	1	1	
	Sewerman	1	8	0	8	
	Sub Total	-	212	138	74	
Total			269	166	103	