

MUNICIPAL COMMITTEE, KAMALIA

1. City Profile

City	Kamalia
District	Toba Tek Singh
Division	Faisalabad
Population 2017	145,713 <i>Notified on 05, Nov 2019</i>
Estimated Population 2023	161,793
Growth Rate	1.76
Household Size	6.35 persons
Major Industrial Activity	Khadar, Rice Mills, Flour Mills, Sugar Mill, Poultry, Agriculture.



2. HR Profile

Administrator <i>(in place of Chairman)</i>	Mr. Abdul Hanan Khan <i>posted on May 27, 2023</i>
Chief Officer	Mr. M. Tahir Farooq <i>posted on Sep 05, 2022</i>
MO – I&S	Mr. Umar Nawaz Khan <i>posted on Nov 01, 2022</i>
MO – F	Mr. Hafiz Masood Jillani <i>posted on Oct 20, 2023</i>
MO – R	Mr. M. Zuhair <i>posted on Oct 20, 2022</i>
MO – P	Mr. M. Bilal <i>posted on Jun 13, 2023</i>

Section Wise Vacancy Analysis (per SEO)			
Section	Sanctioned	Filled	Vacant
Chairman/Administrator	3	2	1
Vice Chairman	2	0	2
Chief Officer	8	6	2
Municipal Officer (R)	7	3	4
Municipal Officer (P)	6	3	3
Municipal Officer (F)	21	9	12
Municipal Officer (I&S)	225	159	66
Total	272	182	90

3. Key Results Achieved

a. E-Governance Initiatives at MCs

GIS Based Maps	
<p>Updated GIS-based maps developed for each MC</p> <ul style="list-style-type: none"> • Base map • Water Supply Network • Sewerage Network • Road Hierarchy • Solid Waste Management • Streetlight 	

Performance Management System (PMS)

Water Supply & Sewerage		Solid Waste & Streetlight	
Average hours of water supplied to households (HH) per day	2.89	Solid waste generated per day	64.5 Ton
No. of HHs connected with Water Supply	14,927	Solid waste lifted per day	55.6 Ton
Percentage of Pop. Served	41%	Percentage of solid waste lifted daily	86%
Total No. of Tube wells	13	Total No. of Streetlight	1012
No. of tube wells working	13	% Streetlight working	35%
Sewerage Connections	10,536	No. of Parks	05
% of HH connected with sewerage	52%		

Computerized Financial Management System (CFMS)

CFMS is fully functional and requisite reports under Minimum Access Conditions (MACs) and Performance Measures (PMs) are being generated including;

- Cashbook, classified abstract
- Contingency Check register, Establishment Check register
- Water Consumer, and Shop Demand & Collection record
- Water & Shops arrears list
- Bank reconciliation

Description	Estimated 2022-2023
Opening Balance	803,884,556
Receipt	418,574,810
Current / Non Development Expenditure	395,126,000
Development Expenditure	805,175,233
Total Expense	1,200,301,233
Closing Balance As On June 30th	22,158,133

Grievance Redress Management (GRM) System

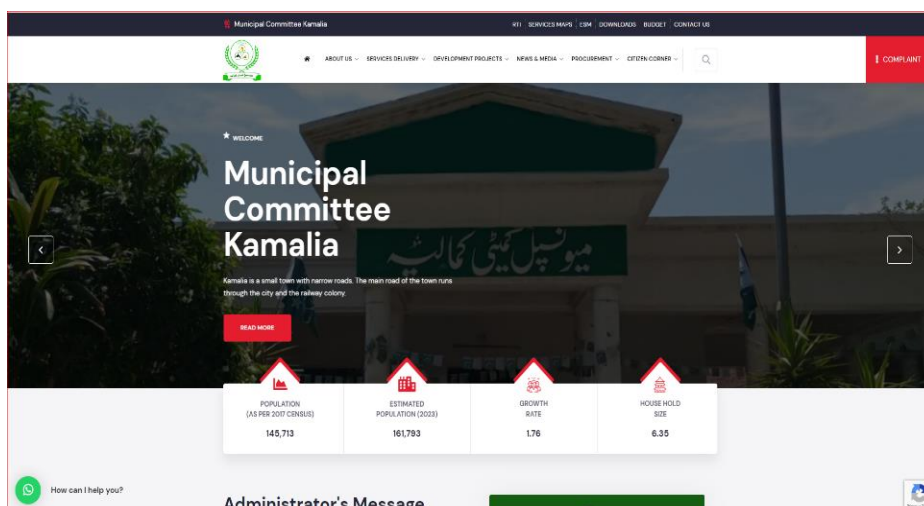
1. Complaint Tracking System (CTS) has been transformed into GRM
2. GRM App (Android & IOS compatible) is fully functional
3. Login has been created for all related Officers to have access for complaint handling process
4. Citizens can register their complaints in writing, through voice messages, or in person.
5. Action and response timelines are laid down

Tracking Id	Nature of Complaint	Complaint Title	Complainant Name	Phone Number	Date	Resolved Date	Resolution Time	Status	Action
Sewerage-8401739	Sewerage Blockage & Garbage Storage	Sewerage Blockage...	Murtaza	0311-7296481	17-06-2023 00:00:00	19-06-2023 09:49:59	2 D 9 H	RESOLVED	[Action icons]
Solo-1401738	Not Properly Clean the Streets	Street Cleanliness...	Ashraf	0301-7285595	17-06-2023 00:00:00	19-06-2023 09:50:12	2 D 9 H	RESOLVED	[Action icons]
Solo-5401721	Not Properly Clean the Streets	Street Cleanliness...	Ashgar	0300-6512951	16-06-2023 00:00:00	17-06-2023 11:34:30	1 D 11 H	RESOLVED	[Action icons]
Sewerage-5401720	Sewerage Blockage & Garbage Storage	Sewerage Blockage...	Ashraf	0334-4282867	16-06-2023 00:00:00	17-06-2023 11:34:26	1 D 11 H	RESOLVED	[Action icons]
Solo-5401719	Not Properly Clean the Streets	Street Cleanliness...	Adnan	0305-6720893	15-06-2023 00:00:00	17-06-2023 11:34:21	2 D 11 H	RESOLVED	[Action icons]
Solo-3401718	Non Collecting of Solid Waste	Solid waste...	Tariq	0301-7285595	14-06-2023 00:00:00	17-06-2023 11:34:17	3 D 11 H	RESOLVED	[Action icons]
Sewerage-5401717	Sewerage Blockage & Garbage Storage	Sewerage Blockage...	Khalid	0333-1706807	14-06-2023 00:00:00	17-06-2023 11:33:50	3 D 11 H	RESOLVED	[Action icons]

MC's Website

www.mckamalia.lgpunjab.org.pk

1. Website of MC MCKamalia has been upgraded from static to dynamic
2. Information useful for citizens has been uploaded including budget, development sub projects, procurement, RTI-related data, , regulatory mechanism, construction permits related information, services maps, Environment & Social sector related information etc.
3. Citizens can complain through website, can share feedback, and can request access to information per RTI Act 2013



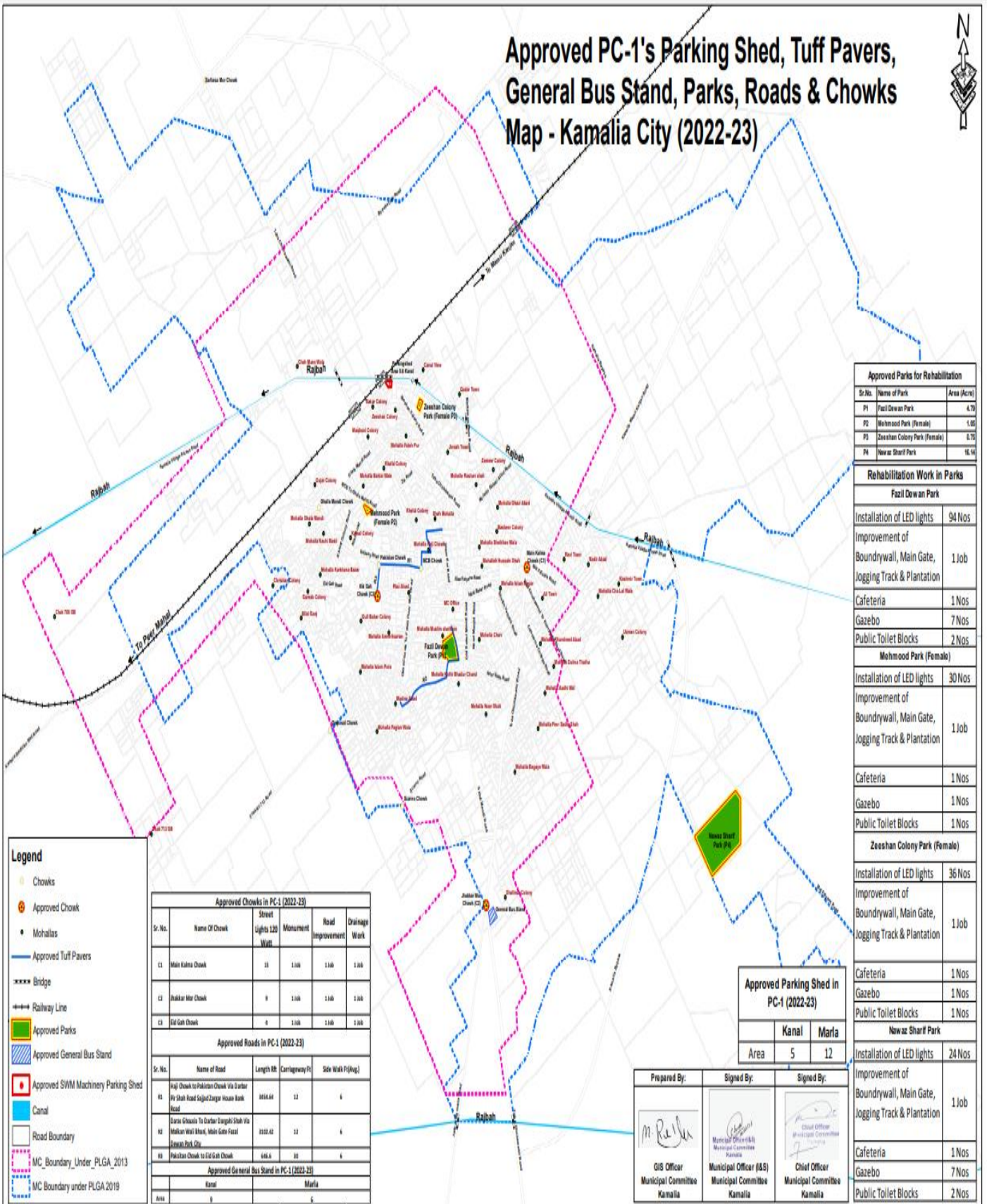
b. Other Initiatives

- i. **Revenue Enhancement Plans** prepared for each MC. Own Source Revenues increased between 3-9% year-on-year.
- ii. **Asset inventory** prepared/updated indicating: a) age; b) condition; and c) book value of assets.
- iii. **Gap Analysis** of infrastructure and services undertaken in kamalia city for each municipal service.
- iv. **Fuel & Energy Audit and Energy Management Plans** developed two years ago and their recommendations implemented through PCP funds. Currently, the exercise is being undertaken again, along with MC staff training to replicate it in the future.
- v. **Three-year, rolling, Integrated Development and Asset Management Plans (IDAMPs)** being developed for MC. The GIS-based asset inventories, Energy Audits, and EMPs are providing the data and evidence for them. Their development follows a highly participatory process, and IDAMPs are envisaged to replace the Annual Development Planning processes
- vi. **Procurement SOPs developed** to assist MCs adhere to PPRA Rules in procurements from all sources of funding.
- vii. **Incremental application of environmental and social screening** including gender considerations, assessment, and mitigation processes on all infrastructure investments. Environmental and Social Instruments prepared and implemented as needed for social and environmental impacts.
- viii. **Manuals for Operations & Maintenance** of assets developed earlier being updated to ensure optimum service provision. These lay down requirements for periodic and routine maintenance of assets for all municipal services.

6. Infrastructure Development Sub-Projects

Sr. #	Sub project	Cost (Rs. Million)	Status
1.	Rehabilitation of Existing Roads with Tuff Pavers in Kamalia	55.570	Implementation Phase
2.	Construction of Parking Shed	42.543	Implementation Phase
3.	Construction of Bus Stand in Kamalia City	112.975	Ongoing
4.	Improvement and Construction of Chowks in Kamalia City	93.370	Implementation Phase

Approved PC-1's Parking Shed, Tuff Pavers, General Bus Stand, Parks, Roads & Chowks Map - Kamalia City (2022-23)



Legend

- Chowks
- Approved Chowk
- Mohallas
- Approved Tuff Pavers
- Bridge
- Railway Line
- Approved Parks
- Approved General Bus Stand
- Approved SWM Machinery Parking Shed
- Canal
- Road Boundary
- MC_Boundary_Under_PLGA_2013
- MC_Boundary_Under_PLGA_2019

Approved Chowks in PC-1 (2022-23)				
Sr. No.	Name Of Chowk	Street Lights 120 Watt	Monument	Road Improvement/ Drainage Work
C1	Main Kalna Chowk	11	1.00	1.00 / 1.00
C2	Jhakir Mir Chowk	9	1.00	1.00 / 1.00
C3	Elk Gah Chowk	8	1.00	1.00 / 1.00

Approved Roads in PC-1 (2022-23)				
Sr. No.	Name of Road	Length (ft)	Carriageway (ft)	Side Walk (ft)
R1	Haji Chowk to Pakistan Chowk Via Gadar Hy Shakh Road Sigad Zargar House Bank Road	3016.44	12	6
R2	Dares Chakila To Dardar Dargah Shah Via Halkon Wali Blank, Main Gate Fazil Dewan Park City	2103.42	12	6
R3	Pakistan Chowk to 10/6 Gah Chowk	148.4	12	6

Approved General Bus Stand in PC-1 (2022-23)		
Area	Kanal	Marla
Area	9	6

Approved Parking Shed in PC-1 (2022-23)	
Kanal	Marla
Area	5 / 12

Prepared By:	Signed By:	Signed By:
GIS Officer Municipal Committee Kamalia	Municipal Officer (I&S) Municipal Committee Kamalia	Chief Officer Municipal Committee Kamalia

Approved Parks for Rehabilitation		
Sr.No.	Name of Park	Area (Acres)
P1	Fazil Dewan Park	4.76
P2	Mehmood Park (Female)	1.05
P3	Zoeshan Colony Park (Female)	0.75
P4	Nowaz Sharif Park	16.14

Rehabilitation Work in Parks	
Fazil Dewan Park	
Installation of LED lights	94 Nos
Improvement of Boundrywall, Main Gate, Jogging Track & Plantation	1 Job
Cafeteria	1 Nos
Gazebo	7 Nos
Public Toilet Blocks	2 Nos

Mehmood Park (Female)	
Installation of LED lights	30 Nos
Improvement of Boundrywall, Main Gate, Jogging Track & Plantation	1 Job
Cafeteria	1 Nos
Gazebo	1 Nos
Public Toilet Blocks	1 Nos

Zoeshan Colony Park (Female)	
Installation of LED lights	36 Nos
Improvement of Boundrywall, Main Gate, Jogging Track & Plantation	1 Job
Cafeteria	1 Nos
Gazebo	1 Nos
Public Toilet Blocks	1 Nos

Nowaz Sharif Park	
Installation of LED lights	24 Nos
Improvement of Boundrywall, Main Gate, Jogging Track & Plantation	1 Job
Cafeteria	1 Nos
Gazebo	7 Nos
Public Toilet Blocks	2 Nos

PUNJAB MUNICIPAL DEVELOPMENT FUND COMPANY 	PROJECT: PUNJAB CITIES PROGRAM (PCP)	Map Code 0502020223	DISCLAIMER: INFORMATION IS PROVIDED BY MC, PHED & OTHER SOURCES.	Scale: 1:14,000 	Date February 2023
		Map Version 1.0			